

Government of India Invites Platform Aggregators to Register themselves and their Platform Workers on e-Shram Portal

The Ministry of Labour & Employment has taken another significant step in extending social security benefits to gig and platform workers by inviting platform aggregators to register their workers on the e-Shram portal. This registration is crucial to ensuring workers' access to social welfare schemes, while aggregators will help develop an accurate registry of beneficiaries.

To guide the process, the Ministry has issued an advisory with a Standard Operating Procedure (SOP) outlining aggregator responsibilities, including registering workers and updating their data. Platform workers will receive a Universal Account Number (UAN) upon registration to access critical social security benefits.

Central Government, working with a few aggregators, has completed testing for API integration and is advancing the registration process. This joint effort aims to ensure complete coverage of gig workers, with ongoing collaboration between the Ministry and platform aggregators.

Through the guidelines, the Aggregators have also been requested to regularly update workers' details, including work engagement and payments. Any worker's exit must be reported promptly to maintain accurate records.

To assist with onboarding workers and aggregators, a toll-free helpline (14434) has been set up to provide information, guide registration, and resolve any technical issues encountered during the process.

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